

SOP FOR SIM REPLACEMENT

- 1) The official of Mining Company mails a list of barges/trucks/ore transporting vehicles which are plying for their mines for ore transportation and whose SIM cards needs to be replaced to dmggoa@goelectronics.co.in
- 2) This list is verified with the list of vehicles registered with the Directorate of Mines & Geology(DMG). If the said truck is not registered with DMG the respective truck owner is informed accordingly.
- 3) GEL will then schedule for a camp to carry out the SIM replacement activity in coordination with the Mining Company. The Mining Company will ask the vehicle drivers/owners to get their GPS devices from the vehicles on the prescribed date, time and location for SIM replacement.
Note:- The Mining company shall arrange for the place and table space with electric connectivity to carry out the SIM replacement activity. Also the Mining company shall deploy a coordinating officer to handle the operational issues arising on the spot other than the technical issue related to SIM replacement which will be taken care by GEL.
- 4) GEL technicians will replace the SIM cards, will activate it and will return the device back to the driver/owner to install it in their respective vehicles.
- 5) The vehicles which are nominated by the respective Mining Companies/Ore Transporters will have to subsequently registered on the Bhumija portal by paying requisite monthly fees of Rs.450/- (Inclusive of GST) in order to continue with the ore transportation activity.

* **Service Centers:** N.Goa: Ravindra Bhavan, Desai Nagar, Sanquelim – Goa
S. Goa : Old Library Bldg, Nr. Railway Station, Curchorem – Goa.